

Water, a Vial Resource, needs Cybersecurity too!

Basics, Tips and Tricks

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In the News & Current Threats

Best Practices: Tips, Tricks and Recommendations

Atlanta Case Study

In the News...



U.S. Water Supply System **Being Targeted By** Cybercriminals



Israel Thwarts Major Coordinated Cyber-Attack on Its Water Infrastructure Command and Control **Systems**



But wait, there's more...

Two Critical U.S. Dams at High Risk From Insider Cyber Threats > A new report by the Interior Department's Inspector General highlights several basic cybersecurity issues

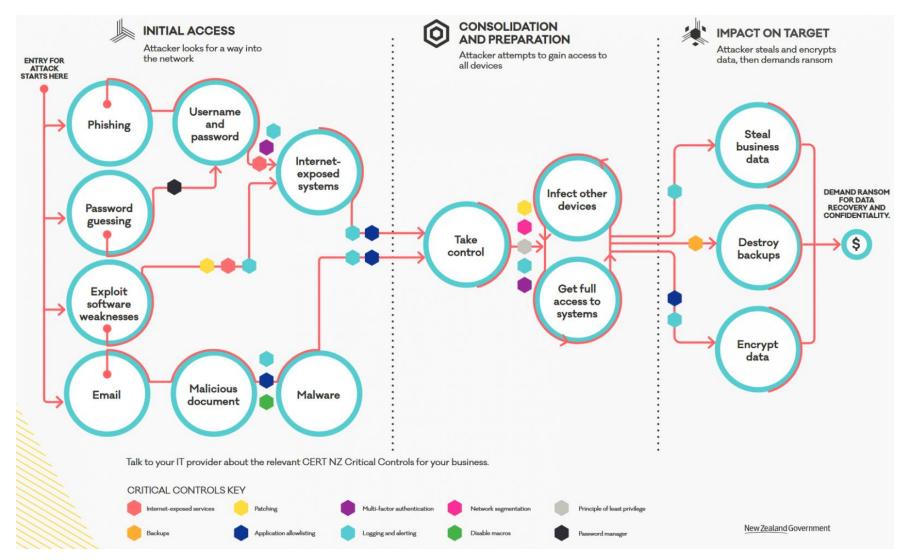
"Significant control weaknesses" in account management and personnel security practices left two dams open to compromise from insider attacks.

Hacker Charged in Breach of New York Dam

How have the attacks originated?

- Watering Hole Attack
 - Attacker compromises frequently-visited website; user visits website/payload is downloaded; malware is loaded and malicious activity is initiated; malware is spread/add'l damage occurs
- Orphaned account credentials
 - Especially for remote control software
- Internet-connected components

Sample Ransomware process flow



CIS Top 20 Controls – Prioritized List



Basic Inventory and Control of Hardware Assets Inventory and Control of Software Assets Continuous Vulnerability Management **Controlled Use** of Administrative Privileges Secure Configuration for Hardware and Software on Mobile Devices, Laptops, Workstations and Servers Maintenance, **Monitoring and** Analysis of Audit Logs

Foundational

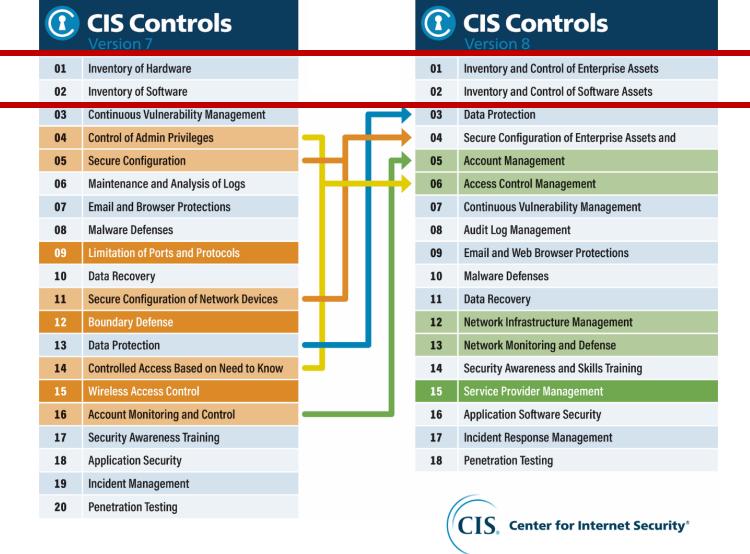
- **Email and Web Browser Protections**
- **Malware Defenses**
- **Limitation and Control** of Network Ports, Protocols and Services
- 10 Data Recovery Capabilities
- Secure Configuration for Network Devices, such as Firewalls, Routers and Switches

- 12 Boundary Defense
- **13** Data Protection
- 14 Controlled Access
 Based on the Need
- 15 Wireless Access Control
- 16 Account Monitoring and Control

Organizational

- 17 Implement a Security
 Awareness and Training
- 18 Application Software Security
- 19 Incident Response and Management
- 20 Penetration Tests and **Red Team Exercises**

CIS Top 18 Controls



Best Practices

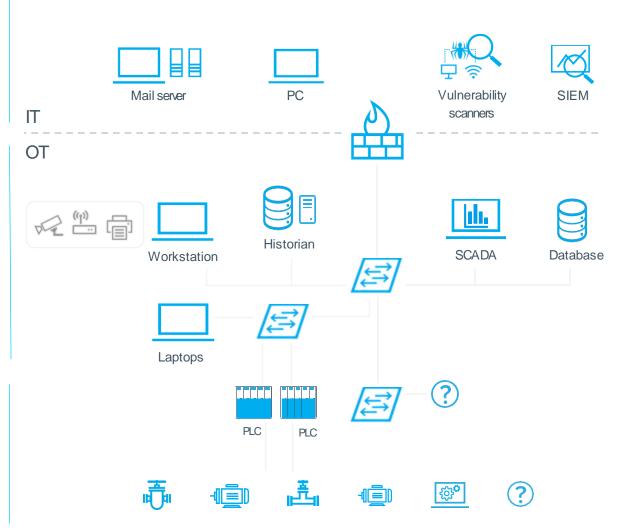
- Keep all systems patched. Effective patching requires:
 - Know what systems are on the network.
 - o Implement:
 - CIS Control 1.4: Maintain Detailed Asset Inventory
 - Know what software is running on the network.
 - o Implement:
 - CIS Control 2.1: Maintain Inventory of authorized Software.
 - CIS Control 2.2: Ensure software is supported by vendor
 - CIS Control 2.6: Address unapproved software
 - Patch your systems.
 - Implement:
 - CIS Control 3.4: Deploy Automated Operating System Patch Management Tools
 - CIS Control 3.5: Deploy Automated Software Patch Management Tools
- Use anti-virus and anti-spam solutions.
 - o Implement:
 - CIS Control 8.2: Ensure Anti-Malware Software and Signatures are Updated
- Protect sensitive data.
 - o Implement:
 - CIS Control 13.1: Maintain an Inventory of Sensitive Information
 - CIS Control 13.2: Remove Sensitive Data or Systems Not Regularly Accessed by Organization
 - CIS Control 14.6: Protect Information through Access Control Lists
- Train all employees on how to identify and report suspicious activity and to not click on links or download files within any suspicious emails.
 - o Implement:
 - CIS Control 17.3: Implement a Security Awareness Program
 - CIS Control 17.6: Train Workforce on Identifying Social Engineering Attacks

Know what you have and keep it updated

Check the "checkers"

What's the difference between IT vs. OT?

- IT = Traditional office
 - Laptops, Desktops
- OT=Operational Technology
 - Valves, pumps, monitoring sensors, human-machine interfaces



Level 0-1

CASE STUDY ON RANSOMWARE EVENT



Stages of a SamSam Ransomware Outbreak

- Vulnerability Exists-remediating vulnerabilities not 100% complete/effective (SamSam uses JBOSS or RDP)
- Exploitation/penetration occurs via stolen/compromised credentials
- Privileges elevated via Domain Controllers
- Identify vulnerable systems-actor tests waters identifying those systems he can pwn, what systems are "manageable" via credentials (write a empty text file to a directory)
- Deploy the Payload executable, script
- **Execute Payload**
- Encrypt systems (e.g.-file extension changed to ".sorry", ".imsorry")
- **Demand Ransom**





Malware



Exploits





Engineering







A Ransomware Story...

- Breach occurs due to brute force, human error, etc.
- Domain service account leveraged
 - Strategy during immediate hours following may be to deploy password change solutions
- Critical, foundational, enterprise-level systems GONE:
 - Active Directory (multiple DCs)
 - No GPO
 - Inconsistent authentications
 - SCCM
 - No patching
 - No software delivery
 - SQL Server
 - No Network Fault Management system
 - No CiscoWorks
 - Anything using SQL as DBMS

ForeScout Capabilities during Incident Response

- SYSTEM OF RECORD
 - Depending on extent of damage, ForeScout may be only system.
- Damage Assessment
 - Policies to assess infection rate
 - Cross reference against analytics tools parachuted in
- Risk Assessment
 - Policies to identify un-protected devices
 - Threat Protection to help identify "holes" in armor
- Risk Mitigation
 - Agent deployment/script execution
- Keep Lights on/Rebuild Environment
 - Software/agent deployment

Publicly Known Impact to City of Atlanta

- Considering their latest victim, the City of Atlanta, the group behind SamSam had a number of available access points to choose from.
- Original ransom was ~\$50,000
- In first 60 days post-breach ~\$5.6 Million (including entire City of Atlanta agencies, not just Atlanta Information Management/AIM)
- As of June, estimates of a third of 424 applications (30% of which are mission critical) were taken offline
- Recently announced an additional \$9.5 Million needed by AIM to fully recover

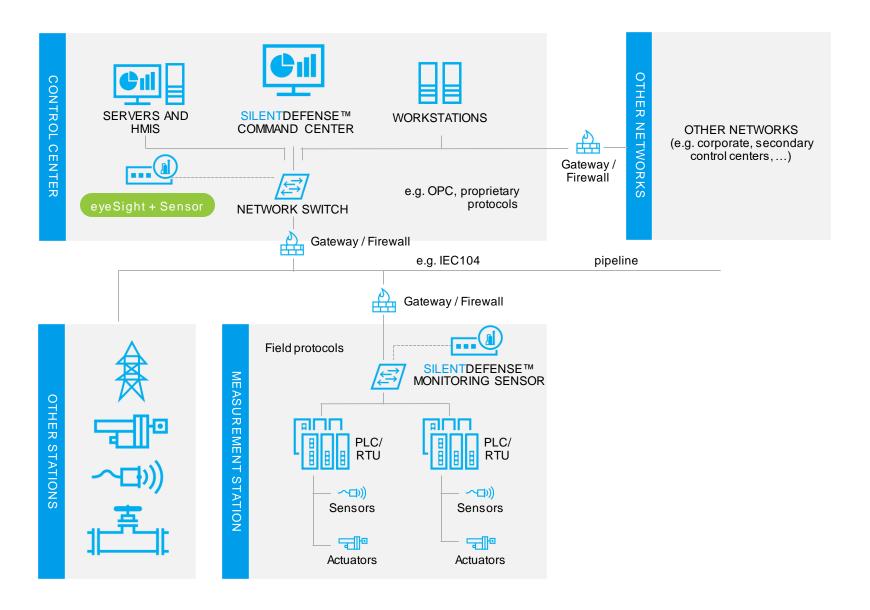
Lessons Learned

- Be prepared to be overwhelmed by Armies
 - Vendors such as Microsoft, Cisco
 - Incident Response Provider
 - Feds: FBI/DHS (US-CERT)/Secret Service
- Gain:
 - VISIBILITY as quickly as possible
 - An understanding of Damage and existing Risks
 - Ability to mitigate those risks in automated, policy-based manner

Lessons Learned

- Governance-VITAL!!!
 - Tools
 - Discovery/CMDB/ITSM
 - People
 - Process
 - − Plan for worst, hope for best ☺
- Disaster Recovery
 - Plan
 - Complete
 - Periodically Tested
 - Verified
 - Green/Clean environment as target

Customer Sample: Power and Utilities



Protecting the Nation's Water



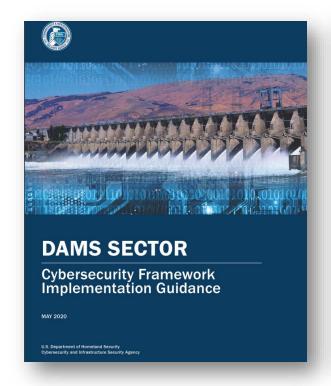


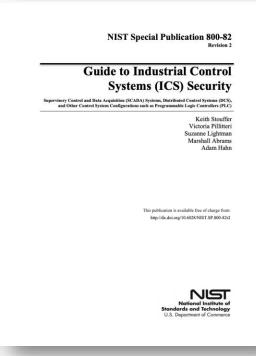


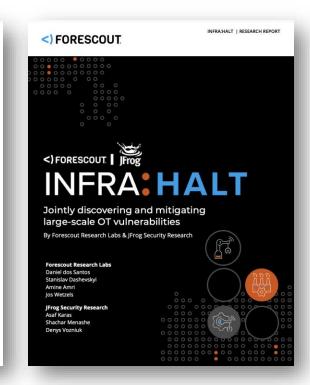


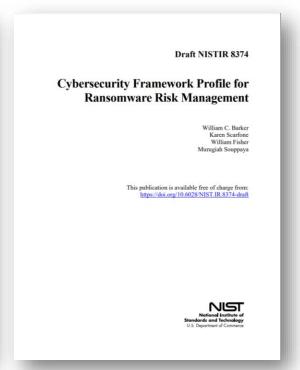


Additional Resources

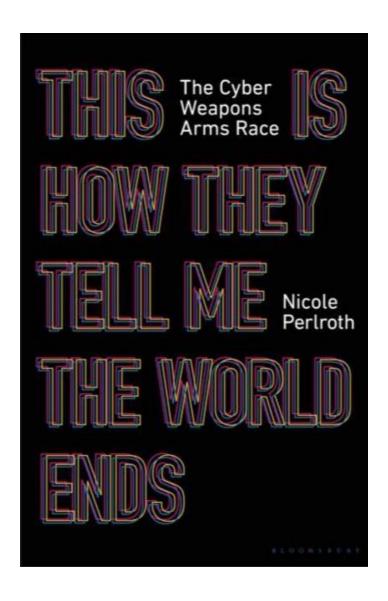








And for some light late night reading...





THANK YOU

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